



End of Year Newsletter



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We're always looking for new ways to bring you the best possible value for your IT and telephony requirements.

We recognise that some businesses would like the benefits of a modern cloud phone system but can't justify paying a monthly fee for every user or handset in their business, which is why we were thrilled to see our unified communication technology partner recently launch UC Xpress, a cloud hosted telephony solution with all the features and benefits of a modern cloud phone system built for today's hybrid working environments.

UC Xpress offers a range of benefits, including:

Simultaneous Calling: you only pay for the maximum number of phone lines that you'll need at any one time, regardless of how many users or devices you have;

Reliability & Security: the secure, multi-tenanted platform is built on carrier-grade infrastructure and managed by local Australian-based voice and telephony engineers;

Cost-efficiency: it offers streamlined monthly fees tailored to your needs, eliminating hidden charges and unnecessary overhead; and

Scalability: you won't pay for more capacity than you need! With UC Xpress, you can scale up during peak business periods and scale down during quiet times.

If you're a business with a low number of calls but a relatively high number of users or devices, then a per simultaneous call model may be a better fit for you.

If you've got questions or would like to know more, get in contact with our team by emailing service@sedcom.com.au

"For over almost 3 years now, the team at SEDCOM have provided me with expert advice and support throughout my times of need. Whether it be trouble shooting simple issues over the phone, or undertaking sophisticated and large projects at my office, SEDCOM are the one stop shop for all my corporate telecommunications needs. Thanks SEDCOM"

- Chad Samson, Australian Education Union

Check out our new website: www.sedcom.com.au

We are thrilled to announce the launch of our new website! After months of hard work and dedication, we are excited to unveil a fresh and user-friendly online platform designed with you in mind!

THE POWER OF RECOMMENDATION IS IN YOUR HANDS

Did you know that we have a referral program, designed to thank you for being our greatest advocate! Spread the word by referring other local businesses to Sedcom and get a discount of up to \$50 off your next bill!



SEDCOM HOLIDAY SHUTDOWN PERIOD

Sedcom will be closing at 12:00pm on Friday 22nd December 2023. We will recommence normal trading on Monday 08th January 2024 from 8:30am. This coincides with this years Telco Industry embargo period.

Any requests received via our website or service email address during our shutdown period will be dealt with upon our return, so please call our main office number, 0262831444, and follow the prompts to be diverted to our on-call technician if you require urgent assistance.



Will your business be changing its operating hours or closing its doors for a period of time this holiday season?

It's important to consider the effect that these changes will have on the way that your customers can contact you. Will you need to update your:

- Customer Greetings
- Automated Attendant
- Holiday Hours and/or
- Voicemail Greetings

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MESH WIFI NETWORKS

Achieve strong and reliable WiFi coverage



BUSINESS TELEPHONE SYSTEMS

On-Premise, Hosted & Cloud Based Systems

CONFERENCE PHONES & HEADSETS

Corded & Wireless Solutions



We wish you and your family a very Merry Christmas & a safe and happy New Year.

