

End of Year Newsletter



# In this issue:

- New Cloud Based Solution—UC Xpress
- Updated Website
- Referral Program
- Sedcom Shutdown Period

for you.

 Prepare your business for the Holiday Season

the best possible value for your IT and telephony requirements. We recognise that some businesses would like

We're always looking for new ways to bring you

the benefits of a modern cloud phone system but can't justify paying a monthly fee for every user or handset in their business, which is why we were thrilled to see our unified communication technology partner recently launch UC Xpress, a cloud hosted telephony solution with all the features and benefits of a modern cloud phone system built for today's hybrid working environments.

### Simultaneous Calling: you only pay fo the maximum number of phone

UC Xpress offers a range of benefits, including:

lines that you'll need at any one time, regardless of how many users or devices you have; Reliability & Security: the secure, multi-tenanted platform is built on carrier

-grade infrastructure and managed by local Australian-based voice and telephony engineers; Cost-efficiency: it offers streamlined monthly fees tailored to your needs,

eliminating hidden charges and unnecessary overhead; and Scalability: you won't pay for more capacity then you need! With UC Xpress, you can scale up during peak business periods and scale down

during quiet times. If you're a business with a low number of calls but a relatively high number of users or devices, then a per simultaneous call model may be a better fit

If you've got questions or would like to know more, get in contact with our team by emailing service@sedcom.com.au

with expert advice and support throughout my times of need. Whether it be trouble shooting simple issues over the phone, or undertaking sophisticated and large projects at my office, SEDCOM are the one stop shop for all my corporate telecommunications needs. Thanks SEDCOM" - Chad Samson, Australian Education Union

"For over almost 3 years now, the team at SEDCOM have provided me

Check out our new website: www.sedcom.com.au

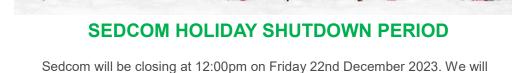
#### We are thrilled to announce the launch of our new website! After months of hard work and dedication, we are excited to unveil a fresh and user-friendly

online platform designed with you in mind!

call technician if you require urgent assistance.

THE POWER OF RECOMMENDATION IS IN YOUR HANDS Did you know that we have a referral program, designed to thank you for being

our greatest advocate! Spread the word by referring other local businesses to Sedcom and get a discount of up to \$50 off your next bill!



recommence normal trading on Monday 08th January 2024 from 8:30am. This coincides with this years Telco Industry embargo period. Any requests received via our website or service email address during our

shutdown period will be dealt with upon our return, so please call our main office number, 0262831444, and follow the prompts to be diverted to our on-

Will your business be changing its operating

## holiday season? It's important to consider the effect that these changes will have on the way that your customers can contact you. Will you need to update your:

hours or closing its doors for a period of time this

- Holiday Hours and/or audio productions Voicemail Greetings

- Customer Greetings

- Automated Attendant

Ask us about our tailored,

high-quality, professional

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and happy New Year. www.sedcom.com.au